



Job Title:	Ceded Reinsurance Manager	Reports To:	Head of Technical Claims
Department/Team:	Claims	Location:	London
Travel Required:	Overseas travel possible as and when required		
		Position Type:	Full Time
Role Description			
<p>An exciting time to join a Ceded Reinsurance team that are in a period of significant growth; this is a new role that has been created to support our business plan and to help us continue to provide excellent service to our stakeholders. We are looking for an exceptional candidate with extensive experience of outwards reinsurance that can offer support and guidance to our technical team and can take the lead on all technical reinsurance matters. The successful candidate will have a very sound knowledge of reinsurance processes, including reinsurance recovery procedures from first advice to final settlement, credit control and the management of aged debt.</p> <p>In this role the successful candidate will:</p> <ul style="list-style-type: none"> • oversee and take responsibility for the outwards reinsurance recoveries, contract records, regulatory returns and management information. • lead a team of professionals that will manage ceded reinsurance presentations across all portfolios in the Group. • assist in the development of more robust reporting, including reinsurance cover erosion monitoring. • manage reinsurance technicians' day to day workflows to ensure accurate and timely records and reports are maintained. <p>They also specifically need knowledge and experience of Lloyd's reinsurance reporting mechanisms, Lloyd's minimum standards and Lloyd's processes.</p>			
Main Responsibilities		Key Skills Required	
<ul style="list-style-type: none"> • Ensure accurate and timely presentations made to reinsurers relating to all portfolios where ceded reinsurance is available • Overall accountability for the accuracy of our numbers. Responsible for signing off on the precision of all of our key outputs prior to distribution. • Represent Ceded Reinsurance at group peer review; owning queries raised by the key stakeholders and will act as a primary contact when the wider business is seeking consultation on current and future projects / changes that could impact the Ceded Reinsurance function • Upholding level of customer service measured through client feedback, minimised complaints and internal SLAs 		<ul style="list-style-type: none"> • Good all-round Reinsurance claims experience in a number of classes • Excellent knowledge of key terms and conditions in contracts / policies and general knowledge of key legal position in relevant jurisdictions. • Proactive, comfortable working in an agile environment with stakeholders in multiple locations. • Ability to manage time, meet deadlines and prioritise. • Comfortable dealing with ambiguity; this will be a new role, and as such there will be no handover or detailed framework to operate within. • Strong team leadership skills, ensuring clear communication of objectives, performance 	



<ul style="list-style-type: none">• Delivery of required levels of performance outcomes including ensuring timely and accurate presentations from the team• Technical management of complex claims presentations, ensuring an appropriate level of technical skill exists within internal and external teams• Management of internal ceded R/I resource, ensuring objectives set in line with KPIs and objectives, direction set and performance managed• Monitoring and controlling maximum reinsurance recoveries identified through peer review and audit• Review and oversight of any ceded reinsurance handled by TPAs• Maintaining and developing high level of technical skills within the UK / European/US team through training and skill assessment• Provide technical support where appropriate during conversation with our external auditors• Be actively involved in the on-going development of the Company's reinsurance administration procedures and systems• Technical assistance to Claims Due Diligence process in support of new business acquisitions where potential ceded reinsurance asset is available	<p>measurements and progress to team members.</p> <ul style="list-style-type: none">• Excellent negotiation skills, with experience in negotiating complex issues with counterparties resulting in successful settlements.• Good communication skills and ability to develop good working relationships with both internal and external stakeholders.• Good influencing skills, both with counterparties and in leading and guiding junior members of the team.• Exceptional attention to detail• Good level of computer skills using MS Excel and Word as well as other systems• Ability to coach / train others• Flexibility to hone existing knowledge to deal with new books of business when acquired
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